

# BOIL WATER NOTICE

Loss of pressure in Avalon Water Supply & Sewer Service Corp

## BOIL YOUR WATER BEFORE USING

**Bring tap water to a rolling boil, boil for one minute, and cool before using.** Or use bottled water certified for sale by the New York State Department of Health. Boiled or bottled water should be used for drinking, making ice, washing dishes, brushing teeth, and preparing food until further notice.

This Boil Water Notice applies to Customers of Avalon Water Supply & Sewer Service

### What Happened?

At about 6:00pm on May 2, 2018 the water system lost pressure

due to Replacing a main water line under South FM 55 and pressure was lost for more than 2 hours. When water mains lose pressure it increases the chance that untreated water and harmful microbes can enter your water.

*Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms and may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. But these symptoms are not just caused by microbes in drinking water. If you experience any of these symptoms and they persist, you should seek medical advice.*

### What is being done ?

New line were installed and lines have been flushed  
Water samples have been taken and sent out for testing

It is likely that you will need to boil water for the next 2 days. You will be informed when tests show that you no longer need to boil your water.

### For more information, please contact:

Heather Howell of the Avalon Water Department at (972) 627-0044

*Please share this information with other people who drink this water, especially anyone who may not get this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

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